

Odour Management: PH5 - Cleaning

Prelim

PH5 is designed to minimize odour impacts regarding Kennel and Cat enclosures as requested by Bathurst Regional Council as defined in council conditions [**Condition 8**].

Requirement

All management practices will meet all NSW Legislative requirements including the NSW Animal Welfare Code of Practice No 5 - Dogs and Cats in Animal Boarding Establishments.

Action

Dog, Cat and other pets cleaning will follow the NSW Animal Welfare Code of Practice No 5 Section 4.1 and 4.4 requirements as follows;

4.1 Cleaning and disinfection

4.1.1 Housing and exercise areas must be kept clean so that the comfort of animals can be maintained and disease controlled.

4.1.2 Faeces should be removed at least once daily.*

4.1.3 Kennels and associated housing or exercise areas should be cleaned daily, and disinfected at least once each week, before new dogs or puppies are introduced and after an outbreak of infectious disease.

4.1.4 Cat housing should be cleaned daily and working surfaces disinfected weekly, before new cats are introduced and after an outbreak of infectious disease.

4.1.5 Cleaning and disinfecting agents should be chosen on the basis of their suitability, safety and effectiveness. Some common disinfectants, particularly those derived from or containing coal or wood tar products, are toxic to cats. Pine oil, phenol, cresol and chloroxylenols are such products, and must be avoided where cats are kept.

Manufacturer's instructions for the use of cleaning and disinfecting agents must be followed, since too dilute a solution may be ineffective and too concentrated a solution may be toxic.

4.1.6 After cleaning, animal housing areas should be left dry. Kennels and cat runs should be dried with a mop or squeegee.

* See PH 1 – Dog and Cat Faeces Waste Mgmt

4.4 Litter Trays

4.4.1 Cats must be provided with litter trays.

4.4.2 Sufficient depth of suitable litter material, such as commercial cat litter, sawdust, shavings, sand or shredded paper, is to be provided. Litter should be checked, scooped and replenished or changed. All litter must be changed at least once a week, when trays should be washed and disinfected. Fresh litter must be provided for new cats when they are admitted for boarding.

OHS

Specific issues to be aware of for this activity include:

- Being aware of the possibility of spilling disinfectant on skin or in eyes etc – thus following MSDS instructions is critical
- Using correct disinfectant
- Ensuring hands are washed before and after procedures
- Awareness of the animal's location and behaviour
- Wearing appropriate personal protective equipment (PPE) e.g. gloves, work clothes, boots etc

Background

Bathurst Regional Council tried to prevent this high-class pet boarding establishment being provided as a new service to the community. The council lost the court case in the NSW Land Environment Court at great expense to the Bathurst Community – ie the rate payers.

In the court process Bathurst Council requested certain procedures and measures for managing Odour to be publicised as listed in the court order - Hence why you as a customer are reading this on the pet hotel web site.

Bathurst Regional Council has not required the same publication for other pet boarding establishments in the Bathurst Region in their approval conditions – which surely demonstrates its bias against this new facility. From research - its own pet pound in Bathurst does not have to publicise Odour Mgmt on its own BRC website either.

Given this situation overall, it is recommended that customers of all pet boarding establishments ask their local pet boarding provider to show them their protocols and processes, to help ensure that the facility operates as the customer expects in terms of Faeces Waste Mgmt, Chemical Mgmt, Odour Mgmt., Noise Mgmt. and Complaint Handling protocols - all listed conditions from Bathurst Regional Council.

Residential Location

This facility is located in the beautiful rolling countryside in the central west of NSW.

The nearest neighbours building residence closeness to this facility is over 230m in distance, the next nearest being 485m in distance. Both houses are adjacent to the busy Mitchell Hwy. The next nearest residence is 610m over a ridge. Odour will not be a problem for any neighbour despite the Bathurst Regional council requesting an Odour Plan containing "Cleaning protocols" is placed in the public domain.

Daily Cleaning

All bedding, food bowls etc to be removed

Dog

Individual Dog Kennel daily cleaning will occur via high powered water jet gurney, (gurney significantly reduces water consumption whilst maintaining high cleaning capacity), followed by a wipe down with a mop.

Cat

Individual Cat Enclosures daily cleaning will occur consisting of a wipe down with soapy water to clean grease and dirt, followed by a wipe down with dry cloth and squeegee to dry the surfaces.

Other Pets

Individual Enclosures daily cleaning will occur consisting of a wipe down with soapy water to clean grease and dirt, followed by a wipe down with dry cloth and squeegee to dry the surfaces.

Weekly Cleaning or prior to New Pet Changeovers

The pet and all bedding, food bowls etc to be removed

Dog

Individual Dog Kennel weekly cleaning will occur via high powered water jet gurney, (gurney significantly reduces water consumption whilst maintaining high cleaning capacity), followed by F10 SC diluted to manufacturers recommendations, followed by a wipe down with a mop to dry the area. Kennel Underfloor Heating- unique to the Bathurst Region – powered by solar power - will ensure dry floors.

Cat

Individual Cat Enclosures weekly cleaning will occur consisting of a wipe down with soapy water to clean grease and dirt, followed by F10 SC diluted to manufacturers recommendations, followed by a wipe down with dry cloth and squeegee to dry the surfaces.

Other Pets

Individual Enclosures weekly cleaning will occur consisting of a wipe down with soapy water to clean grease and dirt, followed by F10 SC diluted to manufacturers recommendations, followed by a wipe down with dry cloth and squeegee to dry the surfaces.

Kennel and Cattery floors will be cleaned daily

Pet Infectious Disease events

Although Infectious disease outbreaks are not expected due to the proper checking of inoculations etc - the NSW Animal Welfare Code of Practice No 5 these events require to be planned for;

Dog, Cat and Other Pets

Removal of Pet to the Isolation Cage

Immediately follow the appropriate weekly cleansing processes related to pet type as above.

Litter Trays

Cats

Litter Trays will be scooped daily to remove faeces and clumps and emptied into the Trade Waste bin.

Litter Trays will be fully emptied weekly and cleansed – ie whole litter tray emptied into the Trade Waste bin and Litter Trays will be washed in soapy water, rinsed and disinfected with F10 SC as per manufacturers recommendations and dry wiped.

Other Pets

Same process will apply as Cats Litter tray cleansing.

Kennel Stainless Steel Wire Baskets

Dogs

All S/S Wire Baskets in floor drains to be cleaned on a daily basis.

Its is worth noting – Stainless Steel baskets in the floor drains used to trap hair and other solid pollutants prior to entering the Septic System then entering the ground is unique to this facility and not available at the other local boarding facilities.

Banned Cleaning substances

Pine oil, phenol, cresol and chloroxylenols will **NOT** be used throughout the Dunkeld Park Pet Hotel and no customer will be allowed to ask for their pet to have cleaning with any of these substances.